



### Mission –

The Newton Fire/EMS Department is dedicated to a constant pursuit of excellence in the provision of quality fire, rescue, medical, and other individualized services to those in need.

### Department Goals

1. Develop and refine deployment and mitigation strategies to ensure we are offering services in the most efficient and economical manner possible.
2. Increase our service levels by providing enhanced educational programs to better serve other city departments as well as our business and community members in the areas of health and safety.

### Summary of Major Responsibilities

The department provides fire protection to the cities of Newton and North Newton, as well as the townships of Darlington, Macon, and Newton. In addition, the department's primary response district for emergency medical services includes the cities of Newton, North Newton, the eastern half of Harvey County, as well as providing ambulance service to the fire districts of Walton and Whitewater.

The Newton Fire/EMS Department also provides specialized Hazardous Materials response for Harvey County, and is the host department for Kansas Task Force 5 which provides Technical Rescue response for south central Kansas. We also supply the tactical paramedics for the Harvey County Emergency Response Team in their mission to resolve volatile law enforcement situations.

### Major Departmental Challenges

1. Succession Planning- Multiple retirements are anticipated in top leadership positions within the department within the next 18 months. Leadership opportunities, and promotional processes, have been identified and implemented to begin identifying, selecting, and developing our future leadership to contend with these changes.

2. Recruitment & Retention- Newton Fire/EMS has been tremendously successful in selecting good entry-level personnel to develop into great long-term employees. This has been made possible through offering competitive wage and benefit packages to prevent emigration of our top performers to the larger departments in the Wichita metro area. Newton Fire/EMS will continue to employ thorough recruitment and selection processes; however it will remain vital that we maintain competitive wage/benefit packages to retain our members.
3. Medicare/Medicaid/Ambulance Reimbursements- Healthcare reform initiatives, and reduced funding from State/Federal program providers, has created major challenges in predicting and projecting revenues received from ambulance services. Our staff continues to do an outstanding job in ensuring effective, efficient, and responsible billing/collections practices; however this will continue to be a major challenge as State/Federal agencies continue to underfund reimbursements at the local level, especially given the fact a significant portion of the population we serve is without healthcare insurance of any kind.

### 2010 Accomplishments

- Prepared our department for the addition of a third station through planning and reorganization.
- Reorganized how training was delivered throughout the department with and increased emphasis on quality.
- Developed a back-up process for ambulance billing.
- Completed the Insurance Services Organization reclassification obtaining a Class 2 Public Fire Protection classification, which makes Newton one of approximately six departments in the state to obtain a Class 2 rating.

**2011 Objectives**

- Further enhance the leadership capabilities within the department in anticipation of increased retirements.
- Implement necessary changes to facilitate station #3 coming on line.
- Increase fleet of ambulance from 4 to 5.

**2012 Objectives**

- Develop and refine deployment and mitigation strategies to ensure we are offering services in the most efficient and economical manner possible.
- Increase our service levels by providing enhanced educational programs to better serve other city departments as well as our business and community members in the areas of health and safety.

**Fire/EMS Alignment with City Beliefs**

We support **growth** by providing citizens, visitors, business and industry peace of mind that a well-trained and equipped team is strategically positioned and prepared to help those in need.

We directly impact **quality of life** by providing quality emergency medical care and rescue services to the highest standard, and are committed to protecting and preserving the properties in which our community has invested.

We promote **health and safety** initiatives through proactive and dynamic educational programs to adults and children of all ages.

We demonstrate **respect for the environment** by responsible and efficient hazardous material mitigation practices, and environmentally friendly building design.

We embrace **civic engagement** by striving to make our personnel, resources, and facilities accessible to our community to promote and instill a sense of community pride and confidence in their public servants.

We strive to be **fiscally responsible** by continuously exploring and implementing practices to ensure our human and physical resources are utilized in an efficient manner.

We promote **progressive and innovative solutions** through a constant pursuit of excellence in the provision of quality fire, rescue, medical, and other individualized services to those in need.

DEPARTMENT EXPENDITURES	ACTUAL			ADOPTED	ADOPTED
	2008	2009	2010	2011	2012
PERSONAL SERVICES	\$ 3,307,653	\$ 3,566,807	\$ 3,560,162	\$ 4,152,956	\$ 4,263,578
CONTRACTUAL SERVICES	\$ 115,800	\$ 141,604	\$ 118,935	\$ 171,986	\$ 135,615
COMMODITIES & SUPPLIES	\$ 148,443	\$ 154,934	\$ 157,019	\$ 204,608	\$ 158,399
VEHICLE OPERATING	\$ 83,890	\$ 77,976	\$ 81,915	\$ 95,935	\$ 100,000
CAPITAL OUTLAY	\$ 65,200	\$ 35,647	\$ 62,954	\$ 84,500	\$ 55,000
TRANSFERS	\$ 165,779	\$ 270,000	\$ 110,000	\$ 220,000	\$ 293,333
	<b>\$ 3,886,765</b>	<b>\$ 4,246,968</b>	<b>\$ 4,090,985</b>	<b>\$ 4,929,985</b>	<b>\$ 5,005,925</b>

FIRE/EMS STAFFING TABLE					
Position	F/P	STAFFING LEVELS			
		2009	2010	2011	2012
Chief	F	1	1	1	1
Deputy Chief	F	1	1	1	1
Battalion Chief	F	3	3	3	3
Fire Marshal	F	1	1	1	1
Captain	F	3	3	3	3
Lieutenant	F	1	1	1	1
Lt. Paramedic	F	2	2	2	5
FF/EMT II	F	12	12	12	15
FF/Paramedic II	F	13	13	13	12
FF/EMT	F	9	9	9	4
FF/Paramedic	F	2	2	2	2
Account Clerk III	F	1	1	1	1
Information Technology	P	1	1	1	1
<b>Total Part Time</b>		<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Total Full Time</b>		<b>49</b>	<b>49</b>	<b>49</b>	<b>49</b>

Performance Indicators	2010 Actual	2011 Projected	2012 Estimated
<b>Call Volume</b>			
Newton	2,565	2,617	2,670
Harvey Co	242	238	250
North Newton	190	190	190
Out of County	88	93	98
Total	3,085	3,138	3,208
<b>Response Time</b>			
Newton	4	3	3
Harvey Co	9	9	9
North Newton	6	6	6
<b>Multiple Incidents</b>			
1st	2,300	2,291	2,272
2nd	636	676	676
3rd	138	156	162
4th	10	13	12
5th	1	2	2
<b>Total Unit Responses</b>	5,162	5,141	5,163
<b>EMS Revenue</b>			
Total Bills Rendered	\$ 1,153,160	\$ 1,274,583	\$ 1,364,060
Total Revenue	\$ 783,500	\$ 831,414	\$ 858,985
Collection Ratios Including Write Offs	91.3%	90.6%	89.7%
<b>Fire Loss</b>			
Total Value	\$ 3,524,195	\$ 6,025,518	\$ 5,279,722
Total Loss	\$ 470,915	\$ 662,939	\$ 500,000
Total Saved	\$ 3,053,280	\$ 5,362,579	\$ 4,779,722